

**Deborah.Easterling**

243371

**From:** Jocelyn.Boyd  
**Sent:** Tuesday, April 30, 2013 9:26 AM  
**To:** charles.terreni@terrenilaw.com; selliot@elliottlaw.us; John M. S. Hoefer  
(jhoefer@willoughbyhoefer.com); Hipp, Dawn  
**Cc:** Daphne.Duke; Deborah.Easterling; Tricia.DeSanty  
**Subject:** FW: Utilities, Inc Tega Cay, SC

2012-177-WS

-----Original Message-----

From: ken love [mailto:ken1@comporium.net]  
Sent: Tuesday, April 30, 2013 8:52 AM  
To: harringsc@dhec.sc.gov  
Cc: acampbe@regstaff.sc.gov; Jocelyn.Boyd; tcwateradvisory@hotmail.com  
Subject: Utilities, Inc Tega Cay, SC

Our community has been subjected to yet another sewerage spill at waste water plant #2. Utilities Inc. swore under oath that they did not have a problem with inflow and infiltration at the merits hearing on January 8, 2013 yet this is the 5th spill (3 in the same location) so far this year. If there's not a problem with the inflow and infiltration then why does the pattern of spills continue? Our community continues to experience unsafe conditions and again there's a no swimming notice due to waste spilling into our lake. This is a health hazard and I'm asking you to hold Utilities Inc. accountable and do not allow these unsafe conditions to continue in our community. We have been appealing to you for years for help and your consistent reaction is to approve rate increase after rate increase while allowing Utilities Inc. to carry on business as usual.

Perhaps if you would be as diligent in policing their activities as you are in approving rate increases our community would not have to continue to endure substandard, unsafe conditions. Until you collectively decide to hold them accountable these conditions aren't going to stop and in fact will probably become worse as the infrastructure upgrades obviously aren't being addressed by Utilities Inc.

Kenneth D. Love

**RECEIVED**

APR 30 2013

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